



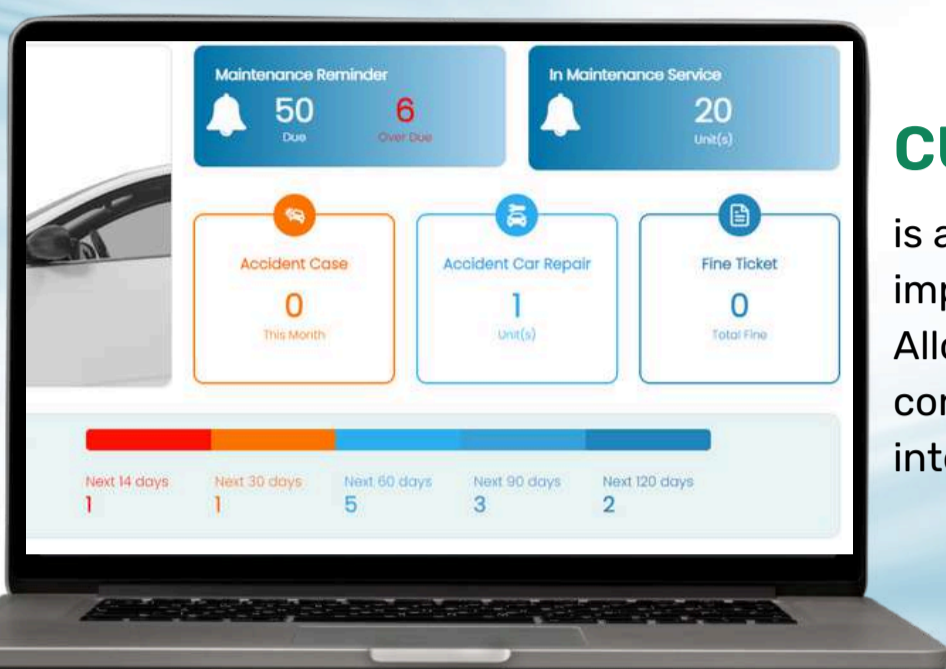
SMAT NEWSLETTER

SUMITOMO MITSUI AUTO LEASING & SERVICE (THAILAND) CO., LTD.

 smatnewsletter@smauto.co.th
  www.smauto.co.th
  0-2252-9511



INTRODUCTION TO SMAT CUSTOMER PORTAL



CUSTOMER PORTAL

is a platform that provides an important fleet information. Allows you to manage your corporate fleets and simplifies interactions with SMAT support.

OUR KEY FEATURES



1 SCHEDULE MAINTENANCE CHECK

- Provide information for the next schedule, e.g., next maintenance period and mileage.
- Confirm or reschedule the appointment with just a click.
- Latest updates on car maintenance status.
- Check the workshop list in your area.

2 NOTICE OF EXPIRATION



- 4-month prior notice for the end of the contract.
- Quickly select the next action with a click.

4 FINE TICKET



- Record of received fine tickets.
- Type of violation.
- List by status (paid, unpaid, cancelled).

3 ACCIDENT REPAIR AND HISTORY

- Collect details of your fleet car accident, e.g., car damage, driver information, claims, etc.



5 Agreement Information

- Gathering all your vehicle data, including accessories, insurance, options and service.

6 Spare Vehicle



- Showing spare car details, both current and historical data, such as the cause, model, and delivery date.

7 Quotation Status



- Quotations waiting for your confirmation.
- New car waiting for delivery.

8 Feedback & comment



- Submit a form for feedback and comments on SMAT services.

9 Driver guidebook



- Guidelines for service usage and problem-solving, available in Thai, English, and Japanese.